Global Cookies Notice

At Q2C, we respect your privacy and we want to be transparent about the types of personal data we collect about you and how we use it. In this Cookies Notice (the "**Notice**") we explain how we (Q2C Inc., together with our affiliates, licensors, partners and contractors, including their respective successors and assigns, referred to as "**Q2C**", "**we**", "**us**" or "**our**") use cookies and other similar technology ("**Cookies**") to recognise you when you visit our websites at https://www.q2c.be or https://www.q2c.eu and our other websites (the "**Website**"). We also explain what these technologies are and why we use them, as well as your rights to control our use of them.

Please note that this Notice describes what types of Cookies we use generally on all our Websites and some Cookies we use may be different depending on the particular Website you are visiting.

What are cookies?

Cookies are small data files that are placed on your computer or mobile device when you visit a website. Cookies are widely used by website owners in order to make their websites work, or to work more efficiently, as well as to provide reporting information.

Cookies set by the website owner (in this case, Q2C) are called "**first party cookies**". Cookies set by parties other than the website owner are called "**third party cookies**". Third party Cookies enable third party features or functionality to be provided on or through the website (e.g. like advertising, interactive content and analytics). The parties that set these third party Cookies can recognise your computer both when it visits the website in question and also when it visits certain other websites.

Why do we use Cookies?

First party and third party Cookies are used for several reasons. Some cookies are required for technical reasons in order for our Website to operate, and we refer to these as "essential" or "strictly necessary" Cookies. Other Cookies also enable to track and target the interests of our users and to enhance the experience on our Website. Third parties serve Cookies through our Website for advertising, analytics and other purposes. As part of your use of our Website, only strictly necessary Cookies will be served through our Website: this is described in more detail below.

Types of Cookies We Collect and Their Purpose

Strictly necessary cookies

These cookies are strictly necessary to provide you with services available through our Website and to use some of its features, such as access to secure areas. These are essentially first party cookies that are set by Q2C.

Because these cookies are strictly necessary to deliver the Website to you, you cannot refuse them. You can block or delete them by changing your browser settings however, as described below under the heading "How can I control Cookies?" but in such case your use of our Website may be impaired or impossible.

Cookies	Purpose
ARRAfinity	Set by websites run on the Windows Azure cloud platform. It is used for load balancing to make sure the visitor page requests are routed to the same server in any browsing session.

ASP.NET_SessionID	General purpose platform session cookie, used by sites written with Miscrosoft .NET based technologies. It is usually used to maintain an anonymized user session by the server.
Q2CA Authorization	Used to identify the user (it is only used for SAMs (municipal administrative sanctions) and is only used in Belgium for the moment, not in France). Expires after 1 day and is set at domain level (to make single sign-on possible).
Language	Used to memorize the language chosen by the user.
_RequestVerificationToken	Anti-forgery cookie set by web applications built using ASP.NET MVC technologies. It is designed to stop unauthorised posting of content to a website, known as Cross-Site Request Forgery. It holds no information about the user and is destroyed on closing the browser.

How can I control Cookies?

You have the right to decide whether to accept or reject Cookies. You can exercise your Cookie preferences by clicking on the appropriate opt-out links provided in the Cookie table above. However, considering the Cookies used are strictly necessary, if you choose to reject Cookies, you may still use our Website though your access to some functionality and areas of our Website may be restricted.

You can set or amend your web browser controls to accept or refuse Cookies. As the means by which you can refuse Cookies through your web browser controls vary from browser-to-browser, you should visit your browser's help menu for more information.

You can generally accept or decline the use of cookies through a functionality built into your web browser. For your convenience, below you will find direct links to websites of vendors of certain commonly-used web browsers, that will help you better understand private browsing and cookie management settings and capabilities of such web browsers: for **Google Chrome**, please click here; for **Edge**, please click here; for **Firefox**, please click here; for **Internet Explorer**, please click here; for **Opera**, please click here; and for **Safari**, please click here.

In addition, most advertising networks offer you a way to opt out of targeted advertising. If you would like to find out more information, please visit www.aboutads.info/choices or www.youronlinechoices.com.

Where can I get further information?

If you have any questions about our use of Cookies, or the way we process your personal data, please contact our privacy team by email at info@Q2C.com, or by postal mail at the following address: 19 Vaartdijkstraat, 8200 Bruges, Belgium.

Updates to this Notice

We may update this Notice in order to reflect, for example, changes to the Cookies we use or for other operational, legal or regulatory reasons. Please therefore re-visit this Notice regularly to stay informed about our use of cookies and related technologies.

This Notice has been last updated on May 18, 2021.